THE RISE OF AUDIENCE AS ASSET

exacttarget marketing cloud

22 MAY 2014





GIVEN
TO YOU; IT'S SOMETHING THAT YOU FIGHT FOR.
YOU CAN FORGET THAT, ESPECIALLY IF YOU'VE
HAD SOME SUCCESS.

DO YOU OR YOUR CLIENTS SUFFER FROM ANY OF THE FOLLOWING?



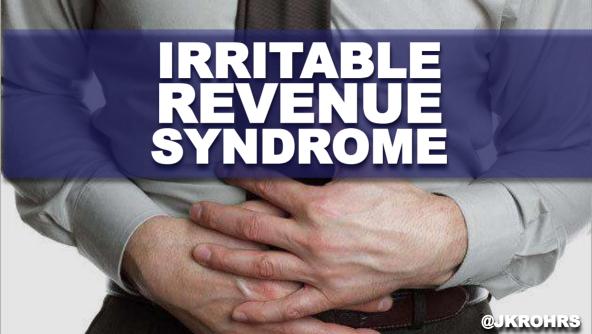
@JKROHRS













CURE FOR YOU!

AUDIENCE





NG IN THE AGE OF FANS & FOLLOWERS

K ROHR

AUDIENCE

MARKETING IN THE AGE OF SUBSCRIBERS, FANS & FOLLOWERS

JEFFREY K. ROHRS

MARKETIN SUBSCRIBERS.

JEFFR

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LAKE ERIE

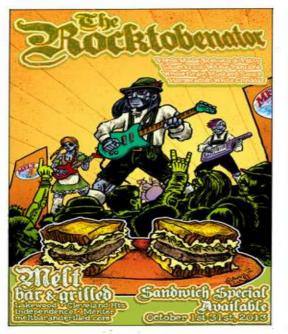


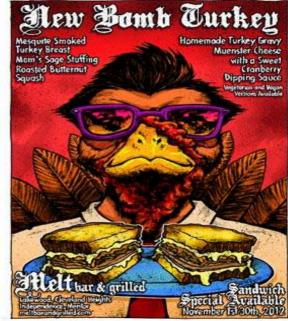














Food/Beverages

Melt Bar & Grilled specializes in gourmet grilled cheese sandwiches, fresh salads and homemade soups. We have 40 beers on tap and over 150 bottled beers featuring domestic



₾ 62,565

Likes





About - Suggest an Edit

Photos

Big Cheese Club Ema... Videos





THE AUDIENCE IMPERATIVE

USE YOUR PAID, OWNED & EARNED MEDIA NOT ONLY TO SELL IN THE SHORT TERM BUT ALSO TO INCREASE THE SIZE, ENGAGEMENT & VALUE OF YOUR PROPRIETARY AUDIENCES OVER THE LONG TERM.





















NFL GAMEMIX











12:35 PM















4.1k

1.6k

266

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103

Stunner: Facebook To Buy WhatsApp For \$19 Billion In Cash, Stock













SMS SUBSCRIBERS ARE A BUSINESS ASSET





FACEBOOK FANS ARE A BUSINESS ASSET













There's No Phace Line Horse William Clotte Willematt Wildliam



Would lave to do this are one of my harring days. 1









Chrystene Hall Art & Christman Nail





Worm Towar - Drill tota of trakes in a put pipe (Servial but 6 motes in





DAYS



PINTEREST FOLLOWERS **ARE A BUSINESS ASSET**





















Whats Your Aviation High?

followed, as well as other content we think you'll like Learn how to improve the freed by talong a four.





at Invite your friends









CXOs LOVE ASSETS



MARKETING AS COST-CENTER









1,000,000 x \$30.00 \$30,000,000.00 ASSET









WHAT IF YOU REPORTED YOUR AUDIENCE **GROWTH & HEALTH TO INVESTORS?**

IS PROPRIETARY AUDIENCE DEVELOPMENT A KEY MARKETING OBJECTIVE OR AN AFTERTHOUGHT?





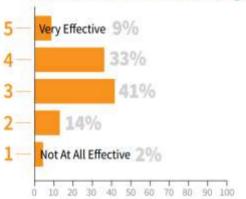




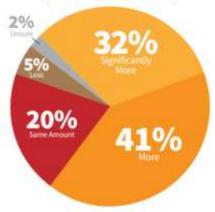




How B2B Marketers Rate the Effectiveness of Their Organization's Use of Content Marketing



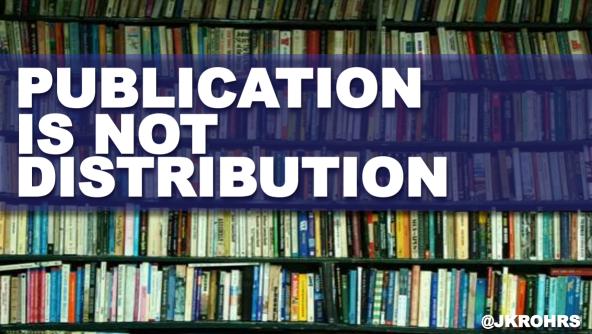
Change in Amount of B2B Content Creation (Over Last 12 Months)







CONTENT MARKETING & PROPRIETARY AUDIENCE DEVELOPMENT ARE DIFFERENT SIDES OF THE SAME COIN.



THE AUDIENCE IMPERATIVE

USE YOUR PAID, OWNED & EARNED MEDIA NOT ONLY TO SELL IN THE SHORT TERM BUT ALSO TO INCREASE THE SIZE, ENGAGEMENT & VALUE OF YOUR PROPRIETARY AUDIENCES OVER THE LONG TERM.



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NO AUDIENCE IS OWNED.

The Making of American Audiences

From Singe to Television, 1750 – 1990 Richard Butsch

@JKROHRS













SEEKERS AMPLIFIERS &JOINERS



























Online Consumer SFF Growth Since 2010



States Seattle-Print Manufacturing Seattle-Print School September age Seattle-Print Seattle-School Seattle-Print Manufacturing Seattle-Print States (SES) - September 2 - 27 Company (SES) School Print Seattle-Print Seattle-Pri

SEEKERS AMPLIFIERS &JOINERS



YOU MUST DIVERSIFY YOUR AUDIENCE PORTFOLIO







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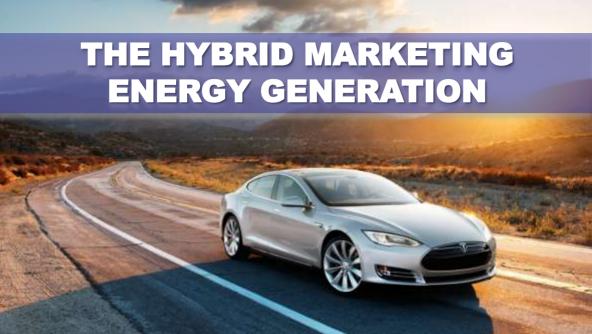


OWNED MEDIA

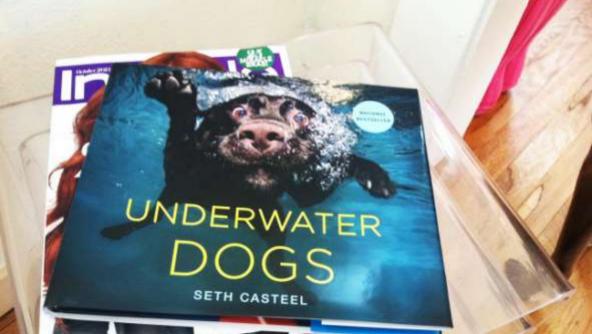


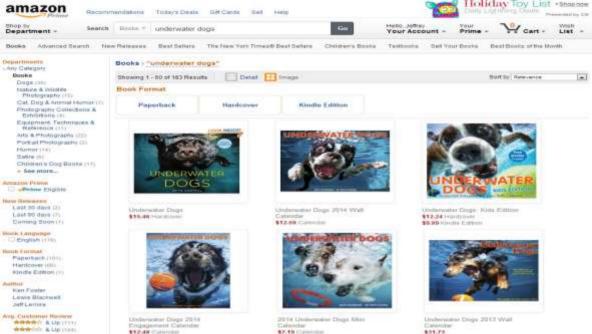


















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WE NEED MORE THAN CONTENT MANAGERS









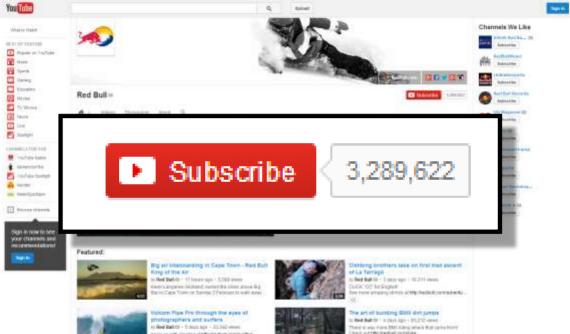
WE NEED DIRECTORS OF AUDIENCE DEVELOPMENT

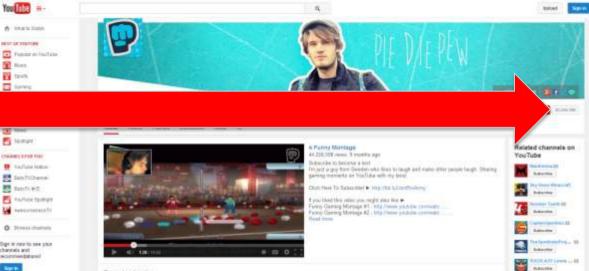






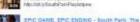








MAIN-BEAM PVS IS REAL! - South Park: The Blok of Youth - Part 16 (Final) CL Note up: - 544 (44 Mone) As South Put Epicipis &





THE CHRISTICAL POOF - South Park: The Blok.
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ENGAGEMENT = ATTENTION



CHANNEL (R)EVOLUTION

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Email Events Direct Fax Direct Mail Telephone

SMS IM **Email Events Direct Fax Direct Mail** Telephone

Mobile Email

IM Events Email Direct Fax **Direct Mail** Telephone Ty Radio

Print Display

Website

Landing Pages

Search **Online Display Paid Search**

SnapChat/WeChat

Group Texting

Voice Marketing

Social DM

Mobile Email

SMS + MMS

Apps/Push Notifications



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ENGAGEMENT EQUALS DELIVERABILITY





VISIBILITY







TWITTER Q & A. ARTPOP. 30 min. TREND IT.

#ARTPOPquestion

8:53 PM - 13 Oct 2013

5,007 RETWEETS 3,664 FAVORITES







ENGAGEMENT EQUALS USAGE



Whenever I delete an app on my iPhone, the shaking icons make me feel that they're panicked over who's getting cut from the team.

















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CIV: COMPARATIVE INCENTIVE VALUE

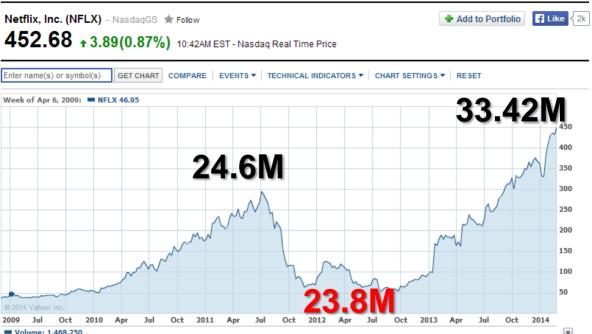
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GETTING AN AUDIENCE IS HARD. SUSTAINING AN AUDIENCE IS HARD. IT DEMANDS A CONSISTENCY OF THOUGHT, OF PURPOSE, AND OF ACTION OVER A LONG PERIOD OF TIME.

-- @Springsteen





NG IN THE AGE OF FANS & FOLLOWERS

K ROHR

AUDIENCE

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22 MAY 2014